

## Using Proctorio - Data storage & encryption

# How does Proctorio process data?



### How is my privacy safeguarded?

- Privacy checks are in accordance with the standard UvA guidelines.
- A data processing agreement has been negotiated with Proctorio.
- A privacy statement has been formulated, describing what information Proctorio and the UvA process and how your privacy is safeguarded.



### Is the data stored safely?

- Proctorio uses zero-knowledge encryption that ensures that your exam information is kept safe: this process involves encrypting an already encrypted message one or more times, either using the same or a different algorithm.
- This means that your personal data cannot be identified by Proctorio.



### Who can access my data?

- Proctorio cannot access your data; only a small group authorised UvA staff can access it.
- In the context of this Privacy Statement, your personal data will not be shared with third parties other than Proctorio and their sub-processors, unless the UvA is obliged to do so by law or a court order.
- The agreements that UvA has made with Proctorio also apply to the (third) parties engaged by Proctorio (sub-processors) to provide their services.



### How long will my data be stored?

- Your personal data will be stored for 30 days and will be automatically deleted after this period.
- If there is a suspicion of identity fraud or exam fraud, the personal data that has been collected through the system provider Proctorio will be retained for the period necessary to take a decision on the legitimacy of the result of an examination (including the period in which legal proceedings take place).