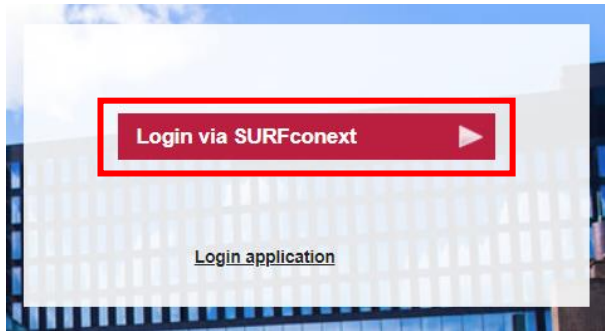


TestVision Æ u (Æ } u Z } u


In this document you will find instructions about taking a TestVision exam

login and starting the exam

1. Go to [TestVision](#) and click on [login via SURFconext](#) with your UvANetID and corresponding password.



2. Click on Take test

3. Search for the exam and click on  behind the name of the exam

4. Read the instructions carefully and click on to start the exam.

error message

It can happen that your session is disrupted because of an instable internet connection. Below you find an overview of the most common error messages and causes.

In general our first advice is to refresh your browser with 5

It might happen that you have to log in to TestVision again and that TestVision asks a password to continue. Please contact your support contact person. He/she will know the password.

In case an error message appears, it is recommend to think back about the steps you followed before the error appeared and to copy your text/answers before closing your browser.

Error 100	Network error: There is or was (temporary) no internet connection on the session client. Check your connection, try to recover it and try again
Error 502/503	This message mostly indicates an instable internet connection. In case of error 502 there are problems retrieving data from the database, a 503 indicates there are problems writing to the database.
Error 2002/2031	Someone tries to log in 2 times with the same account. Close one of both screens/browsers and refresh the browser with F5.
Error 7001	There is more then one tab of Testvision open at the momen. It is only allowed to use one tab at a time, close all other tabs.
Other errors	All other error messages that candidates could receive are (almost) always clearly explained. Ask for support if you are not able to continue